Is MultiVendorX 5.0.x backward compatible with MultiVendorX 4.0.x?

Introduction · https://multivendorx.com/docs/faqs/is-multivendorx-5-0-x-backward-compatible-with-multivendorx-4-0-x/

No. With the release of MultiVendorX 5.0.x, we have significantly restructured the plugin's architecture and underlying codebase. As part of this modernization effort, the vendor system has also been revamped, with vendors now being managed as **Store Owners** under the new framework.

Due to these fundamental architectural changes, backward compatibility between MultiVendorX 4.0.x and 5.0.x is not maintained.

Why was backward compatibility not maintained?

MultiVendorX 5.0.x introduces major changes designed to improve:

- Overall performance and scalability
- Store management workflows
- User role architecture
- Future feature development and maintenance
- Integration with modern WooCommerce standards

Because these changes required significant modifications to the database structure, user roles, and internal workflows, maintaining compatibility with older 4.0.x versions was not feasible.

Can I safely roll back from MultiVendorX 5.0.x to 4.0.x?

We do not recommend rolling back from MultiVendorX 5.0.x to any 4.0.x version after the upgrade process has been completed.

Since the upgrade may modify data structures and user roles, reverting to an older version can result in:

- Missing or inaccessible stores
- Broken marketplace functionality
- User role inconsistencies
- Missing dashboard links or custom integrations
- Unexpected marketplace behavior

What is the recommended upgrade process?

Before upgrading from MultiVendorX 4.0.x to 5.0.x, we strongly recommend:

1. Creating a complete backup of your website files and database.
2. Creating a staging environment that mirrors your live site.
3. Performing the upgrade on the staging site first.
4. Thoroughly testing all marketplace workflows, including:
    - Store management
    - Vendor/Store Owner access
    - Customer account functionality
    - Product management
    - Orders and payouts
    - Any customizations or third-party integrations
5. Upgrading the live site only after confirming everything works as expected.

Why should I use a staging site?

A staging site allows you to safely test the upgrade without affecting your live marketplace.

This helps you:

- Identify potential compatibility issues.

- Verify customizations and integrations.
- Test marketplace workflows before going live.
- Prevent disruptions for vendors and customers.

What should I do if I encounter issues after upgrading?

If you experience any issues after upgrading:

1. Document the affected workflows and functionality.
2. Reproduce the issue on a staging environment whenever possible.
3. Contact the MultiVendorX support team with:
    - Site URL
    - Temporary admin access
    - Temporary FTP/SFTP access
    - A detailed description of the issue

Our team will review the reported issues and assist you accordingly.

Key Recommendation

Always test the upgrade from MultiVendorX 4.0.x to 5.0.x on a staging site before updating your live marketplace.

Since backward compatibility is not maintained between these major versions, proper testing and backups are essential to ensure a smooth transition.