Business Hours

Store Management · https://multivendorx.com/docs/knowledgebase/business-hours/

Brief Introduction

Clear communication of business hours helps customers know exactly when a store is available, preventing missed orders and unnecessary confusion. It also builds trust by setting the right expectations from the start. With the MultiVendorX Pro Business Hours Module, store owners can define their store’s opening and closing days and times, making these details visible to customers. This ensures smoother interactions, better planning, and a more reliable shopping experience.

Requirement

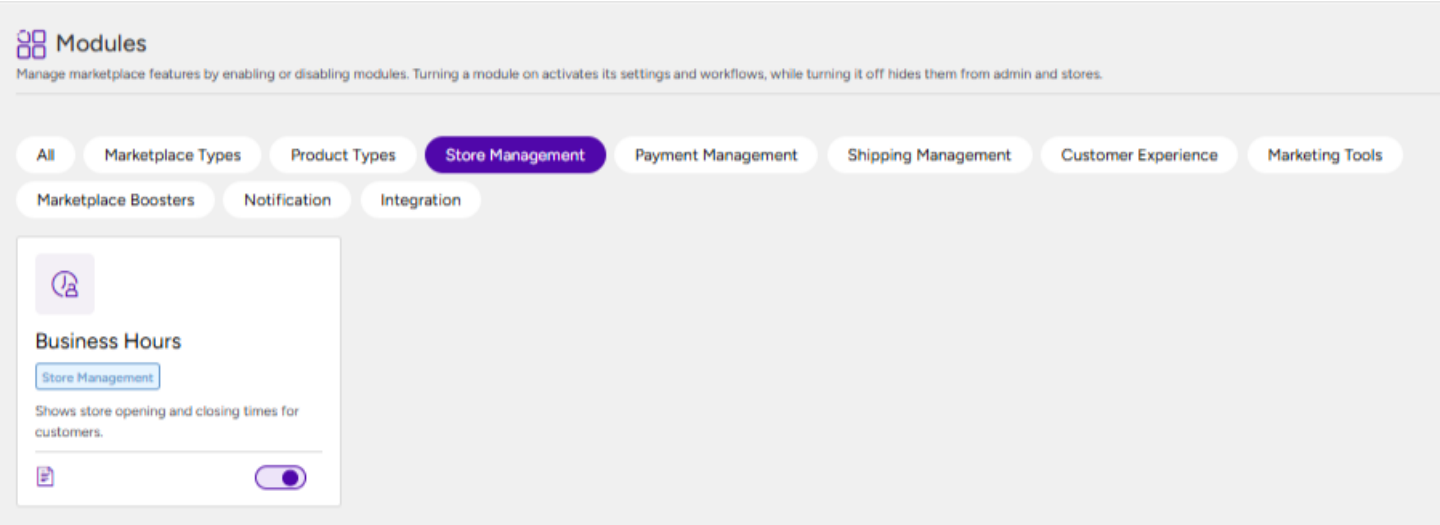
- MultiVendorX Pro

Configuration for the Business Hours Module from the Admin Dashboard

Enabling the Business hour module

Getting started with the **Business Hours** module is simple and straightforward. Like with any other module in MultiVendorX, the first step is always to enable it.

To do this, the admin just needs to head over to **MultiVendorX** in the WordPress dashboard and click on **Modules** from the submenu. Once the module page opens, scroll down to the **Store Management** section. There, you’ll find the **Business Hours** option waiting to be activated.



And that’s it! With a single click, the module is ready to use. There’s no extra configuration required from the admin’s side – quick, clean, and effortless.

Adding the Store Hours Widget

To make the business hours visible on the storefront, the **admin** needs to add the Store Hours widget. To do so the admin need to follow the below steps

- Log in to your **Admin Dashboard** and go to **Appearance → Widgets**.
- Scroll through the available widgets and locate the **Store Business Hours Widget**.
- Drag and drop the widget into your preferred area (such as the sidebar, footer, or store page widget area) and then click **Save**.

Once added, customers will see the store’s business hours displayed on the frontend.

Configuring Business Hours in Store Owner Dashboard

The **Business Hours** module allows store owners to define their store’s opening and closing times so customers know exactly when a store is available. Once enabled, these timings can be displayed on the storefront, helping buyers plan their orders better.

Let’s walk through the steps for the **store owners**.

The store owner can configure business hours by navigating to **Settings → Business Hours** from the dashboard.

Under **Choose Time Setting**, the following options are available:

- **Open Always** – The store remains open 24/7, allowing customers to place orders at any time.
- **Single Shift** – The store operates during one continuous time slot per day. Orders can only be placed within this period.
- **Dual Shift** – The store operates in two separate time slots per day. Orders can be placed during either shift.

For **Single Shift** and **Dual Shift**, the following settings can be configured:

- **Shop Open & Close Timings** – Set opening and closing hours for each day of the week.
- **Remove “Add to Cart” button when shop is closed** – Enable this option to hide the **“Add to Cart”** button when the store is closed, preventing orders outside business hours.
- **Message for “Shop is Closed for the day”** – Add a custom message that will be displayed when the store is closed. This message replaces the **“Add to Cart”** button on product pages during closed hours or vacation periods.

Customers will now be able to view when the store is open and plan their purchases accordingly.