Product Management & Capability

Product Management · https://multivendorx.com/docs/knowledgebase/product-management-capability/

Brief Introduction

Products and listings are the core of your marketplace. With MultiVendorX, admins can control how stores create, edit, publish, and manage products across the marketplace.

These settings help maintain a structured workflow between Admins, Store Owners, and Customers.

This system gives marketplace owners full control over:

- What stores can do with products
- What types of products can be created
- How product data is structured
- How listings appear across the marketplace
- How multiple stores interact with the same product

This ensures your marketplace stays structured, scalable, and aligned with your business model.

Configuring Store Product Permissions

Go to :

MultiVendorX → Settings → Marketplace →Store Permission

From here, admins can control what actions stores are allowed to perform.

Product Management Permissions

Admin can control whether stores are allowed to:

- **View Products** – Allow stores to access and manage their product dashboard.
- **Add New Products** – Allow stores to create new products from their dashboard.

- **Edit Existing Products** – Allow stores to edit draft or pending products.
- **Edit Published Products** – Allow stores to update already published products.
- **Publish Products Directly** – Products go live instantly without admin approval.
- **Review Product Updates** – Updated products require admin approval before changes appear publicly.
- **Upload Media and Files** – Allow stores to upload images, videos, and downloadable files.

Product Submission Workflow

The product workflow changes depending on admin permissions.

When Direct Publishing is Enabled

- Products become live immediately after creation.
- Customers can purchase products instantly.

When Admin Approval is Required

- Products stay in pending status after submission.
- Admin reviews and publishes products manually.

Configuring Product and Listing Preferences

Go to:

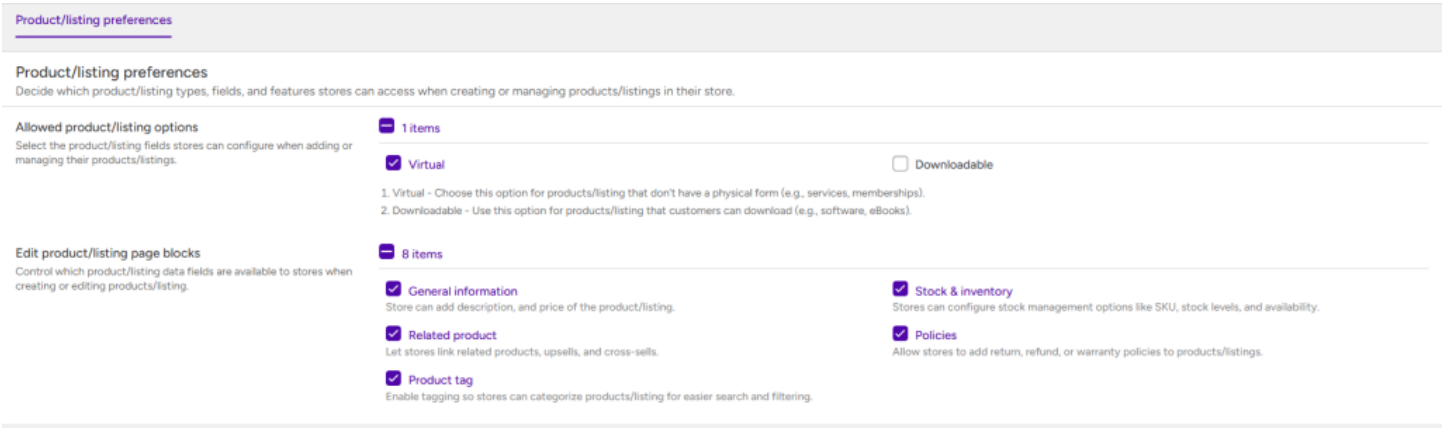
MultiVendorX → Settings → Products → Product/Listing Preferences

This section controls what product types stores can create.

This section controls the **fundamental nature of your marketplace (physical, digital, or hybrid).**

Product Types:

- **Virtual Products** – Products that do not require shipping.
- **Downloadable Products** – Products customers can download after purchase.



Managing Product Editing Sections

Admins can control which product sections appear on the store product editing page.

Available Sections:

- **General Information** – Product title, description, and pricing.
- **Stock and Inventory** – SKU, stock quantity, and availability.
- **Related Products** – Upsells, cross-sells, and related products.
- **Policies** – Return, refund, and warranty policies.
- **Product Tags** – Product search and filtering tags.

Store Owner Experience

After permissions are configured:

- Store owners can create and manage products from their dashboard.
- Products may publish instantly or wait for admin approval based on marketplace rules.
- Customers can view products once they are approved or published.

This workflow helps admins maintain marketplace quality while giving stores controlled product management access.